

## HELPFUL HINTS

**Pet and Kennel.** Allow your pet to get accustomed to the kennel a few weeks before departure so he/she will be more comfortable in his/her temporary home during flight. Animals travel under less stress when they become accustomed to their shipping container before they travel. Use their kennel as a bed or feed your pet in the kennel for several days before your trip.

**Leash.** Carry a leash with you so you can walk your pet before you check-in and after arrival at your destination.

**Food, Water, and Medication.** You are responsible for providing food, water, and medications for your pet. It is important to keep ample supply with you while traveling, and ensure you have enough to outlast any potential delays in route.

**Tranquilizers.** The American Veterinary Medical Association does not advise sedation since effects of tranquilizers on animals at high altitudes are unpredictable. If you plan to sedate your pet, please contact your local veterinarian, and obtain written consent.

**Animals in Public Areas.** Do not take your pet out of its kennel inside the airport. In keeping with airport regulations and as a courtesy to other passengers, only let your pet out of the kennel after you leave the terminal building.

**Kennel and Pet Identification (ID).** Mark kennel with your pet's name, your name, destination or unit address, and phone number if available. We also suggest you purchase a collar with ID tag for easy identification of your pet.

**Pet Health.** Have your pet evaluated by your personal veterinarian to be sure he/she is fit for air travel. Some species (e.g. pug or snub nosed dogs and cats) have difficulty breathing even under normal conditions.

**Pet Stress.** Remember traveling is stressful to your pet; even the gentlest pet can be provoked into growling or snapping. Keep strangers, especially children, at a safe distance if your pet seems to be nervous.

**Pet Immigration Requirements.** Contact your local transportation office and veterinarian for specific immigration requirements for the country to which you are shipping your pet. It is important to plan well in advance (>3 months) prior to travel as some countries have strict requirements for your pet's travel. Your local veterinarian can assist you with country requirements and all of your pet's necessary documentation for travel.

Additional information can be found by accessing the DoD Personal Property Consignment Instruction Guide at:

<https://tops.ppcigweb.sddc.army.mil/ppcig/menu/query/country.do>

Select "QATAR" under the "Country" drop-down menu.

You can also view the U.S. Department of Agriculture's website for exportation requirements at

<https://www.aphis.usda.gov/aphis/ourfocus/animalhealth/export/iregs-for-animal-exports>

**Additional Information:** Fees are charged on a per kennel basis. Your pet(s) and kennel with combined weight up to 70 pounds will be charged as one piece of excess baggage. Pet(s) and kennel with combined weight of 71-140 pounds will be charged as two pieces of excess baggage, pet(s) and kennel weighing 141-150 pounds will be charged as three pieces of excess baggage.

If ground time exceeds 2 hours, pets will be off-loaded and owners will be provided an opportunity to visit their pets. When passengers are allowed to disembark from an aircraft due to flight delay, pet owners will also be provided an opportunity to visit their pets in order to walk them and provide water.

You should feed your pet a very light meal and provide water before turning him/her in for shipment/travel. You should also exercise your pet before arriving at the terminal. Ensure your kennel has adequate ventilation, space, and that your pet is free of respiratory problems. Female pets that are in heat (estrus) will not be shipped due to possible distress to other pets and/or may result in injury. We cannot accept females with suckling young or un-weaned animals. Weaned puppies younger than 8 weeks old will not be accepted for air shipment due to the possibility of dehydration. All animals should be evaluated by a veterinarian for proper documentation and determination of health prior to travel.

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For more information, visit our AMC Travel Website

<http://www.amc.af.mil/amctravel/>

or contact an AMC-Commercial Airport locations:

**AI Udeid AB AMC Passenger Terminal**

DSN: (318) 437-2612

[Seamstroppax@auab.afcent.af.mil](mailto:Seamstroppax@auab.afcent.af.mil)

**AI Udeid AB Transportation Management Office**

Building 6721

Passenger Travel Office

DSN: (318) 436-0323/0840/0695

[379ELRS.Paxtravel@auab.afcent.af.mil](mailto:379ELRS.Paxtravel@auab.afcent.af.mil)

**AMC Commercial Airport Location**

Baltimore/Washington International (BWI)

(877) 429-4262

DSN (312) 243-6900 / Comm (410) 918-6900

E-mail: [bwipax@us.af.mil](mailto:bwipax@us.af.mil)

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**\*\*For Commercial Airline or Private Relocation Service Information see  
"Commercial Airline and Private Pet Relocation Handout" Document\*\***

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## AL UDEID Pet Brochure June 2016



*Mission ~ Wingman ~ Partners*

# Transporting Your Pet

This brochure is designed to aid you, the Department of Defense (DoD) traveler, in preparing your pet for shipment aboard AMC Patriot Express flights, in conjunction with your permanent change of station (PCS). **Pets are defined as dogs and cats only.** Commercial carrier restrictions and regulations may differ, therefore, prior to travel, it is recommended you confirm this information with your local transportation office and consult your veterinarian for guidance. Your pet's health and well-being is our utmost concern. There are no security or customs restrictions for member(s) bringing their pets onto AUAB for travel purposes.

## Pet Shipment Guidelines

### AMC Travel

DoD regulations limit pet shipment to passengers in PCS status only. Pet space is limited on all AMC Patriot Express flights and pet spaces are booked on a first come, first served basis. You are limited to two pets per family. Pets must be accompanied by their owner, and shipment is at owner's expense. AUAB Traffic Management Office (TMO) Passenger Travel will be the only means of booking your animals onto the aircraft. If pet spaces are unavailable on the rotator, the traveler is responsible for shipping the pet with a commercial airline, and endures associated costs. However, if the contractor is unable to move pre-booked pets, because of controllable delay or equipment malfunction, the contractor shall assume liability for all billeting and subsistence for care of passengers and pets.

### Commercial Travel

Commercial airliners DO have heat restrictions, and it varies by carrier. Most airlines will not guarantee pet spaces until one day prior to departure. Please note that the non-availability of an AMC pet space is not grounds for member to deviate from the DoD order of travel precedence. Members are responsible for paying the commercial airline's pet fee, which varies depending on the airline. Please talk to the TMO Passenger Travel section for further information, as they have a handout with commercial carrier pet information, as well as private pet relocation service, links and information.

## Space-Available Pet Program

If you have a 3rd pet, fifteen days prior to your AMC flight departure, contact your TMO office to determine if any additional pet spaces are available. If there is extra space, your TMO office will secure a reservation for your pet. A confirmation screenshot / email will be provided that you will need to present to the Passenger Service counter upon check-in.

## Prior to Check-In and Flight Departure

Since pet space is very limited, we highly recommend you contact the Al Udeid AB TMO offices NLT 90 days prior to your desired travel date to book your pet space in GATES. TMO will need the following: 1) Total Weight of Kennel & Pet, 2) Metric Dimensions of Kennel, and 3) Breed of Dog(s). Once you and your pets are booked, please ensure you retain a copy of the issued Travel Sheet, provided by TMO. The Travel Sheet will contain the following: 1) Confirmed flight(s) reservation(s) for member and pets, 2) a Unique Control Number, 3) your Travel Dates, 4) your Show Times, and 5) your other pertinent flight information. Present the Travel Sheet to the Passenger Travel Clerk on the day of travel. The Passenger Clerk will ensure that pet kennel meets USDA specifications, performs in-check, manifest passenger, and load pets on board the ventilated, climate-controlled aircraft cargo bay, IAW AMCI 24-101, Vol 14, Para 73, Page 88.

**Please remember, you, the owner, are responsible for obtaining all required documentation, e.g., microchip, immunizations, border clearance, kennel labels requirements, DD Form 2208, Rabies Vaccination Certificate or civilian equivalent, DD Form 2209 Veterinary Health Certificate or civilian equivalent, bi-lingual certificates, and proof of ownership. Please consult with your local veterinarian.**

**Reference the DoD Personal Property Consignment Instruction Guide at:**

<https://tops.ppcigweb.sddc.army.mil/ppcig/menu/query/country.do>  
Select "QATAR" under the "Country" drop-down menu, and reference Paragraph 6 of the resulting page.



**\*\*\*Be prepared to defray additional associated costs\*\*\***

Check-in time for the AMC Terminal at Al Udeid Air Base is NO LATER THAN **4 hours** prior to flight departure. Depending on your destination, combined weight of your pet AND kennel, pet cost can vary from \$123-\$369. Contact the Al Udeid AB TMO office or Al Udeid AB AMC Passenger Terminal for further information. Pet / Kennel combined weights cannot exceed 150 lbs for AMC flights.

Passengers on Patriot Express missions may check-in up to 24 hours prior to departure; but, due to limited pet storage space, you must retain custody of your pet until 30 minutes prior to boarding unless there is a suitable holding area available. All pets must remain in their kennel or shipping container while in terminal areas.

## Kennel/Shipping Container Information

Again, your pet's health and well-being is our utmost concern. You are responsible to ensure pets are shipped in accordance with U.S. Department of Agriculture guidelines. To prevent potential delays, two piece kennels must be bolted together with **metal nuts/bolts**. Plastic/nylon slides, clips or screws/bolts are not acceptable. Recommend using a zip tie to secure kennel door for pet safety. Custom built wooden or wire mesh kennels are not acceptable containers for movement. Kennels are not sold at AMC ticket counters, but are available at most exchanges, retail, and pet supply stores. Again, for the safety of your pet, soft-sided or collapsible kennels will not be accepted for transport in the cargo hold area of the aircraft. Kennels must provide adequate ventilation, and be large enough for your pet to stand-up, turn around, and lie down with normal posture/body movement. Pets will not be accepted in containers that are too small. Soft-sided pet carriers may be accepted for in-cabin movement only. In keeping with major airline in-cabin kennel requirements, soft-sided kennels should be constructed of leak-proof/water repellent padded nylon with mesh ventilation on at least two sides. Kennel size must not exceed 20" L x 16" W x 8.5" H to ensure it will fit under the seat in front of you. Several layers of newspaper, shredded paper, or absorbent material should be placed in the bottom of all kennels. Do not use straw, hay, grass, wood shavings, sand, or soil. Normally, pets will be individually kenneled however, two small animals older than 8 weeks and younger than 6 months old of the same species and comparable size, weighing less than 20 pounds each, may be transported in the same kennel as long as both can stand up, turn-around, and lie down with normal posture and body movement. **If container does not meet requirements, you will be placed on duty stand-by under administrative hold until pet is travel ready.**



## **Commercial Airline and Pet Relocation Travel Information Handout**

*(This document serves as an addendum to the Al Udeid Pet Brochure)*

### **COMMERCIAL AIRLINES**

Commercial airlines DO have heat restrictions, and it varies by carrier. Most airlines will not guarantee pet spaces until one day prior to departure. Please note that the non-availability of an Air Mobility Command (AMC) pet space is not grounds for member to deviate from the Department of Defense (DoD) order of travel precedence. Members are responsible for paying the commercial airline's pet fee, which varies depending on the airline. A list of airlines, and their corresponding information pages can be found below:

**1. Qatar Airways:**

<http://www.qatarairways.com/us/en/animals.page>

**2. British Airways:**

<http://www.britishairways.com/en-us/information/travel-assistance/travelling-with-pets>

**3. Lufthansa:**

<http://www.lufthansa.com/us/en/Animals>

**4. United Airlines:**

<https://www.united.com/web/en-US/content/travel/animals/default.aspx>

**5. American Airlines / U.S. Airways:**

<https://www.aa.com/i18n/travelInformation/specialAssistance/pets.jsp>

Common Commercial Airline Pet Transportation Requirements:

1. Some countries DO NOT allow the transport of animals as excess baggage. Please note that the transportation of animals is subject to local country regulations. Please ensure you allow sufficient time to check with the local authorities of your departing and arriving countries for their respective regulations and procedures for transporting animals.
2. If you are travelling with an animal, please find out before booking your flight about the import and export regulations for animals in your desired destination country as well as the animal welfare provisions that must be complied with. You will be able to obtain information from the relevant country's consulate, for example.
3. **United States Based Aircraft Companies Only:** Some select military / government personnel, and their dependents, may transport their pet dog or cat as checked baggage when they are traveling on official orders.

### **PET RELOCATION SERVICES POINT OF CONTACTS (POC)**

**1. Qatar Pet Relocators**

<http://www.qatarpetrelocators.com/index2.php>

**2. Qatar Pet Travel**

<http://www.qatarpettravel.com/>

**3. Doha Pet Relocators**

<http://www.dohapetrelocators.com/>

**4. Pet Relocation**

<http://go.petrelocation.com/GetaQuote/>